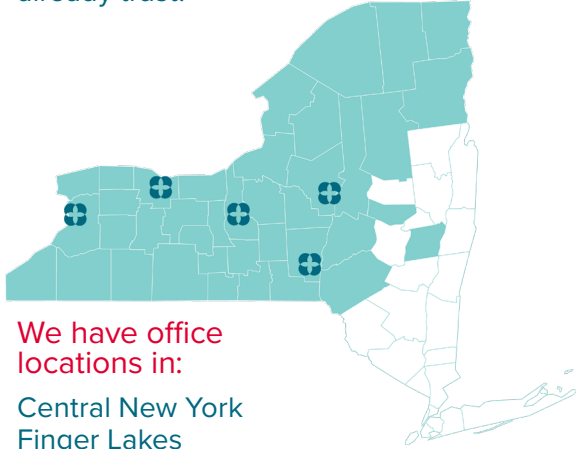


We're here for you, wherever you are.

We are dedicated to changing the lives of as many individuals and families in our area as possible. Prime Care is proud to have five regional offices serving 39 counties across New York State. This regional approach helps us to tailor your services to your unique needs, while allowing you to work with people you already trust.



We have office locations in:

- Central New York
- Finger Lakes
- Mohawk Valley
- Southern Tier
- Western New York



WE'RE THE ONE.

**ONE CARE MANAGER.
ONE NETWORK.
ONE LIFE PLAN.
JUST FOR YOU.**



Contact Us

1.844.347.3168
primecareny.org
info@primecareny.org

Connect With Us:





Options & Benefits



Yes, I want the benefits of Health Home Care Management!

There are two types of services offered - Health Home Care Management and Basic Home and Community Based Services (HCBS) Plan Support. Here are the services included with each option:

Welcome to Prime Care Coordination!

Finding providers, scheduling appointments and keeping track of the many systems for individuals with intellectual and developmental disabilities can be overwhelming.

Prime Care Coordination is here to help.

As an OPWDD-approved Health Home/Care Coordination Organization (HH/CCO), Prime Care works as your partner to coordinate the services you or a loved one needs so that you can stop worrying about managing care and live the life you deserve.

At Prime Care, we combine service coordination with additional supports, like health care, wellness, behavioral, and mental health services, all in one place, with one Life Plan and one designated Care Manager.

This ensures that everyone on your team works together to help you achieve your goals.

“Matthew's Care Manager has been a huge asset to our family. She has often navigated a difficult system in order to obtain necessary goods and services and has been a wealth of knowledge.”



Matthew's Family

primecareny.org

| Services Offered | Health Home Care Management | Basic HCBS Plan Support |
|--|-----------------------------|-------------------------|
| Develops Care Plan & Reviews Semi-Annually | ✓ | ✓ |
| Monitors Health & Safety | ✓ | ✓ |
| Coordinates Access to Behavioral Health Services | ✓ | ✗ |
| Coordinates Access to Medical & Dental Services | ✓ | ✗ |
| Identifies Community Based Resources | ✓ | ✗ |
| Uses Technology to Link Your Services | ✓ | ✗ |
| Connects Your Care Providers | ✓ | ✗ |
| Assumes the Responsibilities of Navigating Systems | ✓ | ✗ |

