

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans With Disabilities Act of 1990 (ADA) Prime Care Coordination will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: Prime Care Coordination does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: Prime Care Coordination will provide appropriate aids and services upon request leading to effective communication for qualified person with disabilities so they can participate equally in programs, services and activities, including qualified sign language interpreters, and other ways of making information and communications accessible to people who have speech, hearing or vision impairments.

Modifications to Policies and Procedures: Prime Care Coordination will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all its offerings. For example, individuals with service animals are welcomed in offices, even where pets are generally prohibited. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service or activity of Prime Care Coordination, should contact the Director of Quality and Compliance (see information below) as soon as possible but no later than 2 business days before the scheduled event.

The ADA does not require Prime Care Coordination to take any action that would fundamentally alter the nature of program or services, or impose an undue financial or administrative burden. Concerns about the inaccessibility of a program, service, or activity of Prime Care Coordination should be directed to the Director of Quality and Compliance, 860 Hard Road, Webster, New York 14580. Compliance Hotline: 1-877-387-7293.